

Timeline

Accessibility for Ontarians with Disabilities Act (AODA) 2005 Private & Nonprofit Organizations (1-49 employees)

2012 Customer Service

- Train all staff and volunteers, including Board Members
- Policy

Information & Communications

- Emergency and public safety information

Employment

- Workplace emergency plan for employees with disabilities

2014 Customer Service

Only organizations with 20+ employees:

- File accessibility report (by Dec. 31st)

2015 General Requirements

- Policies
- Kiosks

Information & Communications

- Producers of educational or training material - Textbooks
- Educational and training resources and materials
- Training to educators
- Educational libraries- print-based resources

2016 General Requirements

- Training of staff and volunteers

Information & Communications

- Accessible feedback processes

2017 Information & Communications

- Accessible formats and communication supports

Employment

- Recruitment
- Employees and accommodation
- Performance management, career development, and redeployment

2018 Design of Public Spaces

Make new or redeveloped:

- Recreational trails and beach access routes accessible
- Off-street parking lots accessible
- Service counters, fixed queuing guides and waiting areas with fixed seating accessible

2020 Information & Communications

- Producers of educational or training material – Supplementary print materials
- Educational libraries - multi-media/digital resources

Timeline

Accessibility for Ontarians with Disabilities Act (AODA) 2005 Private & Nonprofit Organizations (50+ employees)

2012 Customer Service

- Train all staff and volunteers, including Board Members
- Policy
- File accessibility report (by Dec. 31st)

Information & Communications

- Emergency and public safety information

Employment

- Workplace emergency plan for employees with disabilities

2013 Information & Communications

- Educational and training resources and materials
- Training to educators

2014 General Requirements

- Policies
- Multi-year Accessibility Plans
- Kiosks
- File accessibility report (by Dec. 31st)

Information & Communications

- All new internet websites and web content on those sites must conform with WCAG 2.0 level A

2015 General Requirements

- Training of all staff and volunteers

Information & Communications

- Producers of educational or training material
 - Textbooks
- Educational libraries – print-based resources
- Accessible feedback processes

2016 Information & Communications

- Accessible formats and communication supports

Employment

- Recruitment
- Employee accommodation
- Employees returning to work
- Performance management, career development and redeployment

2017 Design of Public Spaces

Make new or redeveloped:

- Recreational trails and beach access routes accessible
- Outdoor public use eating areas accessible
- Outdoor play spaces accessible
- Exterior paths of travel
- Off-street parking lots accessible
- Service counters, fixed queuing guides and waiting areas with fixed seating accessible
- Maintain accessible elements of public spaces

General Requirements

- File accessibility report (by Dec. 31st)

2020 Information & Communications

- Producers of educational or training material
 - Supplementary print materials
- Educational libraries
 - multi-media/digital resources

General Requirements

- File accessibility report (by Dec. 31st)

2021 Information & Communications

- All internet website and webs content conforms with WCAG 2.0 level AA (excluding live captioning and audio description)

Timeline

Accessibility for Ontarians with Disabilities Act (AODA) 2005 Designated Public Sector Organizations (1-49 employees)

2010 Customer Service

- Train all staff and volunteers, including Board Members
- Policy
- File accessibility report (by Dec. 31st)

2012 Information & Communications

- Emergency and public safety information

Employment

- Workplace emergency plan for employees with disabilities

2013 General Requirements

- File accessibility report (by Dec. 31st)

2014 General Requirements

- Policies
- Multi-Year Accessibility Plans
- Kiosks
- Procurement or acquiring goods, services or facilities

Information & Communications

- All new internet websites and web content must conform with WCAG 2.0 level A

2015 General Requirements

- File accessibility report (by Dec. 31st)

Information & Communications

- Accessible feedback processes
- Educational and training resources and materials
- Training to educators
- Educational libraries – print-based resources
- Producers of educational or training material - Textbooks

Employment

- Recruitment
- Employee accommodation
- Employees returning to work
- Performance management, career development and redeployment

2016 General Requirements

- File accessibility report (by Dec. 31st)

Design of Public Spaces

Make accessible new or redeveloped:

- Recreational trails and beach access routes
- Outdoor public use eating areas
- Outdoor play spaces accessible
- Exterior paths of travel
- On and off street parking lots
- Service counters, fixed queuing guides and waiting areas with fixed seating
- Maintain accessible elements of public spaces

2017 General Requirements

- File accessibility report (by Dec. 31st)

2019 General Requirements

- File accessibility report (by Dec. 31st)

2020 Information & Communications

- Educational libraries - multi-media/digital resources
- Producers of educational or training material – Supplementary print materials

2021 Information & Communications

- All internet websites and web content must conform with WCAG 2.0 level AA (excluding live captioning and audio description)

General Requirements

- File accessibility report (by Dec. 31st)

(Transportation Standard deadlines not included)

Timeline

Accessibility for Ontarians with Disabilities Act (AODA) 2005 Designated Public Sector Organizations (50+ employees)

2010 Customer Service

- Train all staff, volunteers, and Board Members
- Policy
- File accessibility report (by Dec. 31st)

2012 Information & Communications

- Emergency and public safety information

Employment

- Workplace emergency plans for employees with disabilities

2013 General Requirements

- Policies
- Multi-Year Accessibility Plan
- Kiosks
- Procurement or acquiring good, services or facilities
- File accessibility report (by Dec. 31st)

Information & Communications

- Educational and training resources and materials
- Training to educators
- Public libraries

2014 General Requirements

- Training of all staff and volunteers

Information & Communications

- All new internet websites and web content must conform with WCAG 2.0 level A
- Accessible feedback processes

Employment

- Recruitment
- Employee accommodation
- Employees returning to work
- Performance management, career development and redeployment

2015 General Requirements

- File accessibility report (by Dec. 31st)

Information & Communications

- Accessible formats and communication supports
- Educational libraries – print-based resources
- Producers of educational or training material – Textbooks

2016 Design of Public Spaces

Make accessible new or redeveloped:

- Recreational trails and beach access routes
- Outdoor public use eating areas
- Outdoor play spaces
- Exterior paths of travel
- On and off street parking lots]
- Service counters, fixed queuing guides and waiting areas with fixed seating
- Maintain accessible elements of public spaces

2017 General Requirements

- File accessibility report (by Dec. 31st)

2019 General Requirements

- File accessibility report (by Dec. 31st)

2020 Information & Communications

- Educational libraries
 - multi-media/digital resources
- Producers of educational or training material – Supplementary print materials

2021 Information & Communications

- All internet websites and web content conforms with WCAG 2.0 level AA (excluding live captioning and audio description)

General Requirements

- File accessibility report (by Dec. 31st)

(Transportation Standard deadlines not included)